**DESCRIPTIVE ANALYSIS TABLES FOR IMPROVING TAX ADMINISTRATION THROUGH TECHNOLOGY INNOVATION IN NIGERIA**

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| **Table 4.1: Information technology improves effectiveness in tax administration** **and voluntary compliance in Nigeria** |
|  | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | Strongly Agreed | 104 | 47.5 | 47.5 | 47.5 |
| Agreed | 76 | 34.7 | 34.7 | 82.2 |
| Undecided | 23 | 10.5 | 10.5 | 92.7 |
| Disagreed | 13 | 5.9 | 5.9 | 98.6 |
| Strongly Disagreed | 3 | 1.4 | 1.4 | 100.0 |
| Total | 219 | 100.0 | 100.0 |  |
| ***Source: Field Survey, 2018*****Table 4.2: Various Information Technology Projects adopted by FIRS has positive** **impact on the operation process** |
|  | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | Strongly Agreed | 88 | 40.2 | 40.2 | 40.2 |
| Agreed | 84 | 38.4 | 38.4 | 78.5 |
| Undecided | 27 | 12.3 | 12.3 | 90.9 |
| Disagreed | 17 | 7.8 | 7.8 | 98.6 |
| Strongly Disagreed | 3 | 1.4 | 1.4 | 100.0 |
| Total | 219 | 100.0 | 100.0 |  |
| ***Source: Field Survey, 2018*****Table 4.3: Perceived risk of Use does not affect the use of Information Technology** **in tax administration in Nigeria**  |
|  | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | Strongly Agreed | 112 | 51.1 | 51.1 | 51.1 |
| Agreed | 90 | 41.1 | 41.1 | 92.2 |
| Undecided | 11 | 5.0 | 5.0 | 97.3 |
| Disagreed | 3 | 1.4 | 1.4 | 98.6 |
| Strongly Disagreed | 3 | 1.4 | 1.4 | 100.0 |
| Total | 219 | 100.0 | 100.0 |  |
| ***Source: Field Survey, 2018*****Table 4.4: Application of Information Technology has been accepted by** **Taxpayers in the administration of tax in Nigeria** |
|  | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | Strongly Agreed | 104 | 47.5 | 47.5 | 47.5 |
| Agreed | 84 | 38.4 | 38.4 | 85.8 |
| Undecided | 19 | 8.7 | 8.7 | 94.5 |
| Disagreed | 7 | 3.2 | 3.2 | 97.7 |
| Strongly Disagreed | 5 | 2.3 | 2.3 | 100.0 |
| Total | 219 | 100.0 | 100.0 |  |

***Source: Field Survey, 2018***

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| **Table 4.5: Information technology, automated compilation and creation of information useful for stakeholders** |
|  | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | Strongly Agreed | 119 | 54.3 | 54.3 | 54.3 |
| Agreed | 86 | 39.3 | 39.3 | 93.6 |
| Undecided | 8 | 3.7 | 3.7 | 97.3 |
| Disagreed | 4 | 1.8 | 1.8 | 99.1 |
| Strongly Disagreed | 2 | .9 | .9 | 100.0 |
| Total | 219 | 100.0 | 100.0 |  |
| ***Source: Field Survey, 2018*****Table 4.6: Use of Electronic tax filing and income tax preparation** |
|  | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | Strongly Agreed | 125 | 57.1 | 57.1 | 57.1 |
| Agreed | 88 | 40.2 | 40.2 | 97.3 |
| Undecided | 3 | 1.4 | 1.4 | 98.6 |
| Disagreed | 2 | .9 | .9 | 99.5 |
| Strongly Disagreed | 1 | .5 | .5 | 100.0 |
| Total | 219 | 100.0 | 100.0 |  |

 ***Source: Field Survey, 2018***

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| **Table 4.7: *Using Internet tax filling will speed up tax-filling and assessment process*.** **i.e.** **Computer knowledge of tax officers, tax collection process and optimum tax revenue** |
|  | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | Strongly Agreed | 116 | 53.0 | 53.0 | 53.0 |
| Agreed | 87 | 39.7 | 39.7 | 92.7 |
| Undecided | 6 | 2.7 | 2.7 | 95.4 |
| Disagreed | 4 | 1.8 | 1.8 | 97.3 |
| Strongly Disagreed | 6 | 2.7 | 2.7 | 100.0 |
| Total | 219 | 100.0 | 100.0 |  |

 ***Source: Field Survey, 2018***

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| **Table 4.8: Effect of the implementation of SAP-HR/FICO on managing** **personnel budgets and respond to evolving organisational** **requirements \*Corrected to Questionnaire Item (iii) not (v)\*** |
|  | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | Strongly Agreed | 92 | 42.0 | 42.0 | 42.0 |
| Agreed | 92 | 42.0 | 42.0 | 84.0 |
| Undecided | 21 | 9.6 | 9.6 | 93.6 |
| Disagreed | 6 | 2.7 | 2.7 | 96.3 |
| Strongly Disagreed | 8 | 3.7 | 3.7 | 100.0 |
| Total | 219 | 100.0 | 100.0 |  |

 ***Source: Field Survey, 2018***

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| **Table 4.9: Internet tax-filing method and security of personal income tax information may** **be exposed to unauthorised persons or stolen** |
|  | Frequency | Per cent | Valid Per cent | Cumulative Per cent |
| Valid | Strongly Agreed | 72 | 32.9 | 32.9 | 32.9 |
| Agreed | 86 | 39.3 | 39.3 | 72.1 |
| Undecided | 32 | 14.6 | 14.6 | 86.8 |
| Disagreed | 12 | 5.5 | 5.5 | 92.2 |
| Strongly Disagreed | 17 | 7.8 | 7.8 | 100.0 |
| Total | 219 | 100.0 | 100.0 |  |
| ***Source: Field Survey, 2018*****Table 4.10: Internet tax-filing methods and non-reliability of internet service** **network**  |
|  | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | Strongly Agreed | 87 | 39.7 | 39.7 | 39.7 |
| Agreed | 60 | 27.4 | 27.4 | 67.1 |
| Undecided | 44 | 20.1 | 20.1 | 87.2 |
| Disagreed | 12 | 5.5 | 5.5 | 92.7 |
| Strongly Disagreed | 16 | 7.3 | 7.3 | 100.0 |
| Total | 219 | 100.0 | 100.0 |  |
| ***Source: Field Survey, 2018*****Table 4.11: Taxpayers are encouraged and motivated to use e-filing**  |
|  | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | Strongly Agreed | 119 | 54.3 | 54.3 | 54.3 |
| Agreed | 86 | 39.3 | 39.3 | 93.6 |
| Undecided | 8 | 3.7 | 3.7 | 97.3 |
| Disagreed | 4 | 1.8 | 1.8 | 99.1 |
| Strongly Disagreed | 2 | .9 | .9 | 100.0 |
| Total | 219 | 100.0 | 100.0 |  |
| ***Source: Field Survey, 2018*****Table 4.12: Non-guarantee of the security of information supplied using e-** **filing**  |
|  | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | Strongly Agreed | 120 | 54.8 | 54.8 | 54.8 |
| Agreed | 68 | 31.1 | 31.1 | 85.8 |
| Undecided | 13 | 5.9 | 5.9 | 91.8 |
| Disagreed | 9 | 4.1 | 4.1 | 95.9 |
| Strongly Disagreed | 9 | 4.1 | 4.1 | 100.0 |
| Total | 219 | 100.0 | 100.0 |  |

***Source: Field Survey, 2018***